

**Texas Board of Nursing**

**FISCAL YEAR 09 DATA AND TREND  
REPORT**

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# TRENDS

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- × Nursing population continues to grow
  - + License applications by exam and endorsement continue to increase
  - + State funded initiatives to increase nursing production
  
- × Nursing shortage will continue
  
- × Customer service demands increase

## TRENDS, CONTINUED

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- ✘ Interest in establishing new nursing programs continues
- ✘ Deans/Directors increase in turnover
- ✘ Faculty shortages and complaints about lack of clinical availability for students

# TRENDS, CONTINUED

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- × Complaints continue to rise
- × Increase in eligibility petitioners
- × Enforcement and legal workload Growing

# TRENDS, CONTINUED

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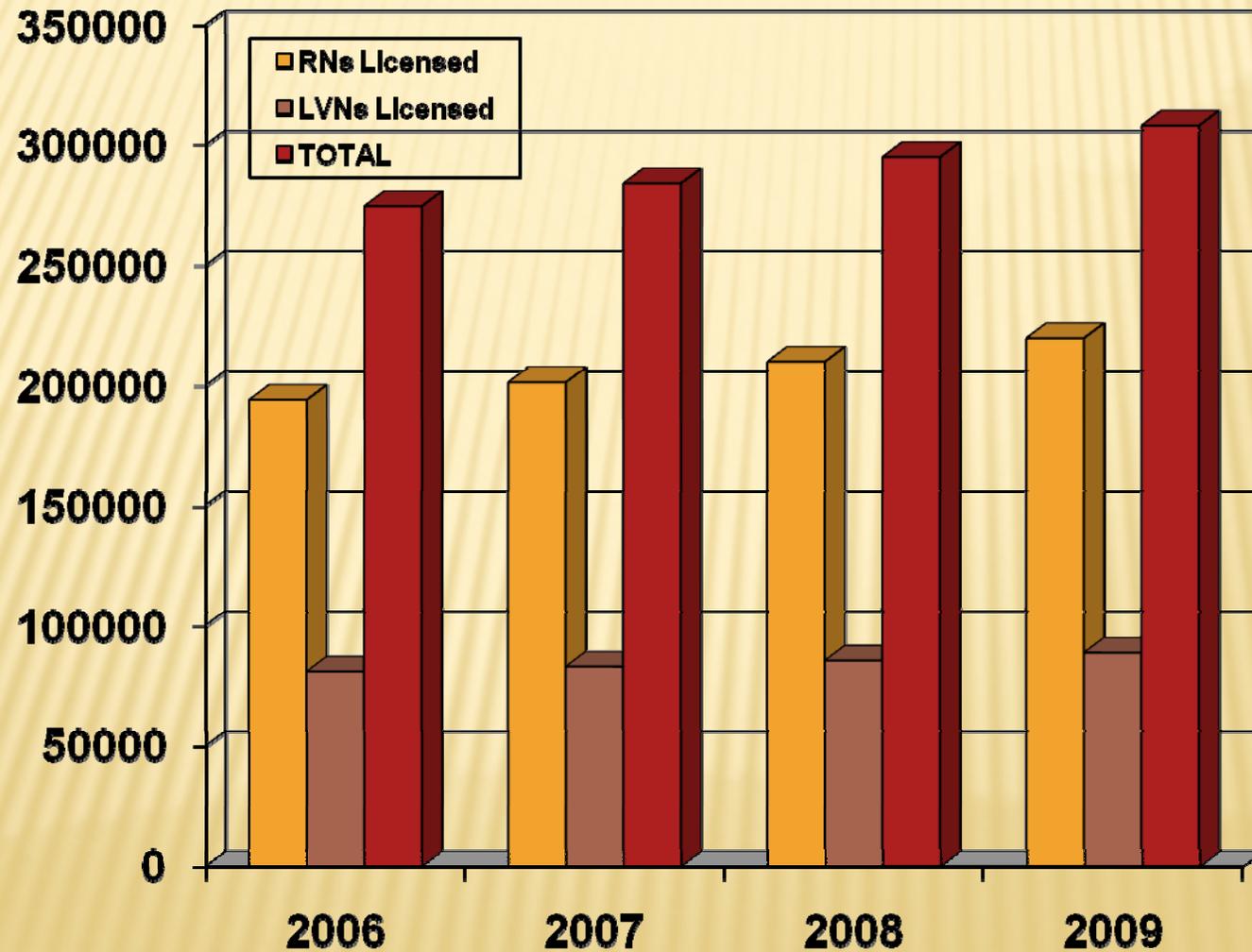
- ✘ More lawyers/more delay
- ✘ Matrix is effective at SOAH
- ✘ SOAH May not be able to set all the cases we need to set at SOAH

# TRENDS, CONTINUED

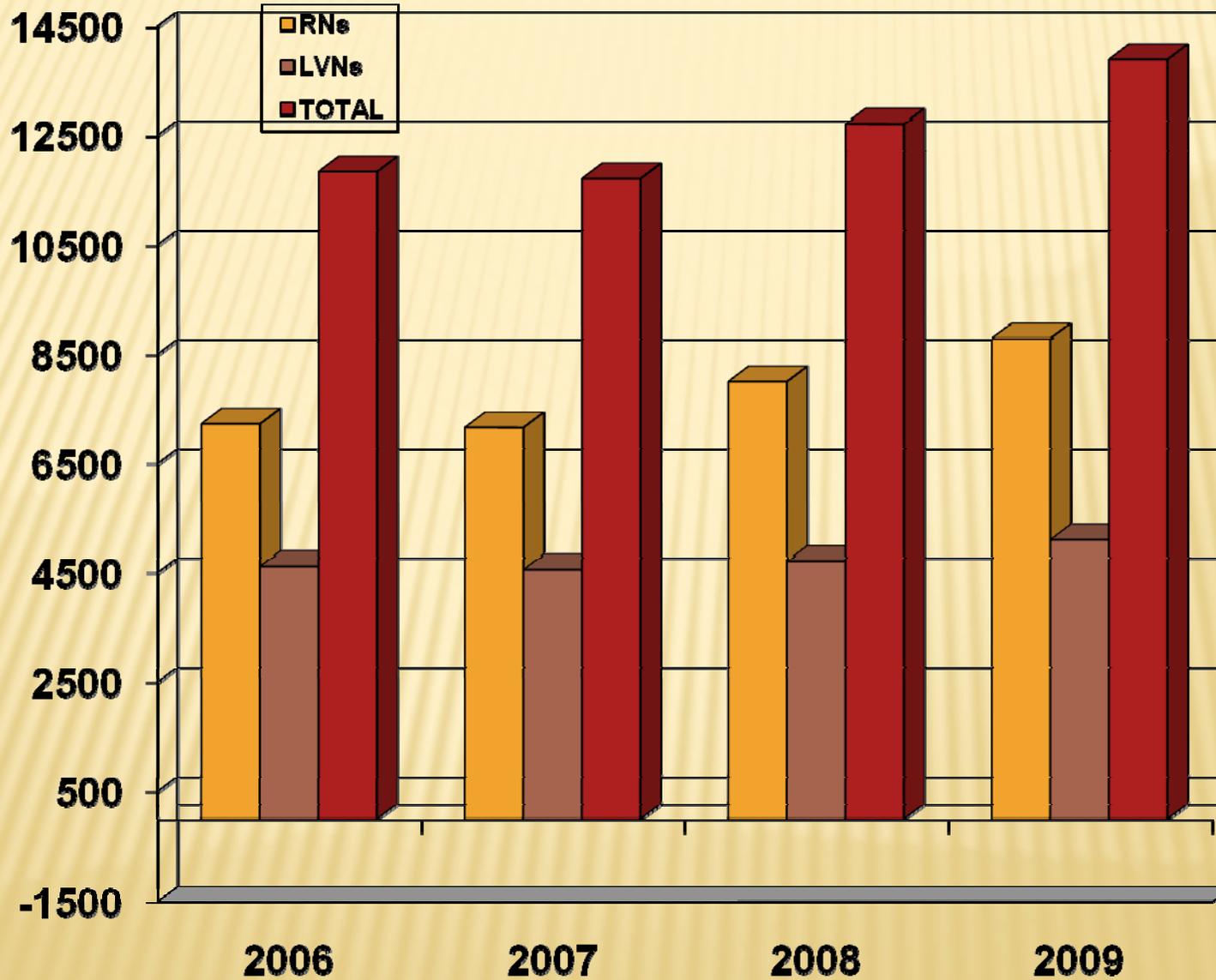
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- ✘ New Programs Implemented and Continuing
  - + Jurisprudence Exam and Prep Course;
  - + Student Criminal Background Checks
  
- ✘ New Programs Anticipated
  - + All Criminal Background Checks in the Next Biennium;
  - + Unknown consequences of Corrective Actions and Deferred Actions;
  - + New Webinars and Online Continuing Education Programs

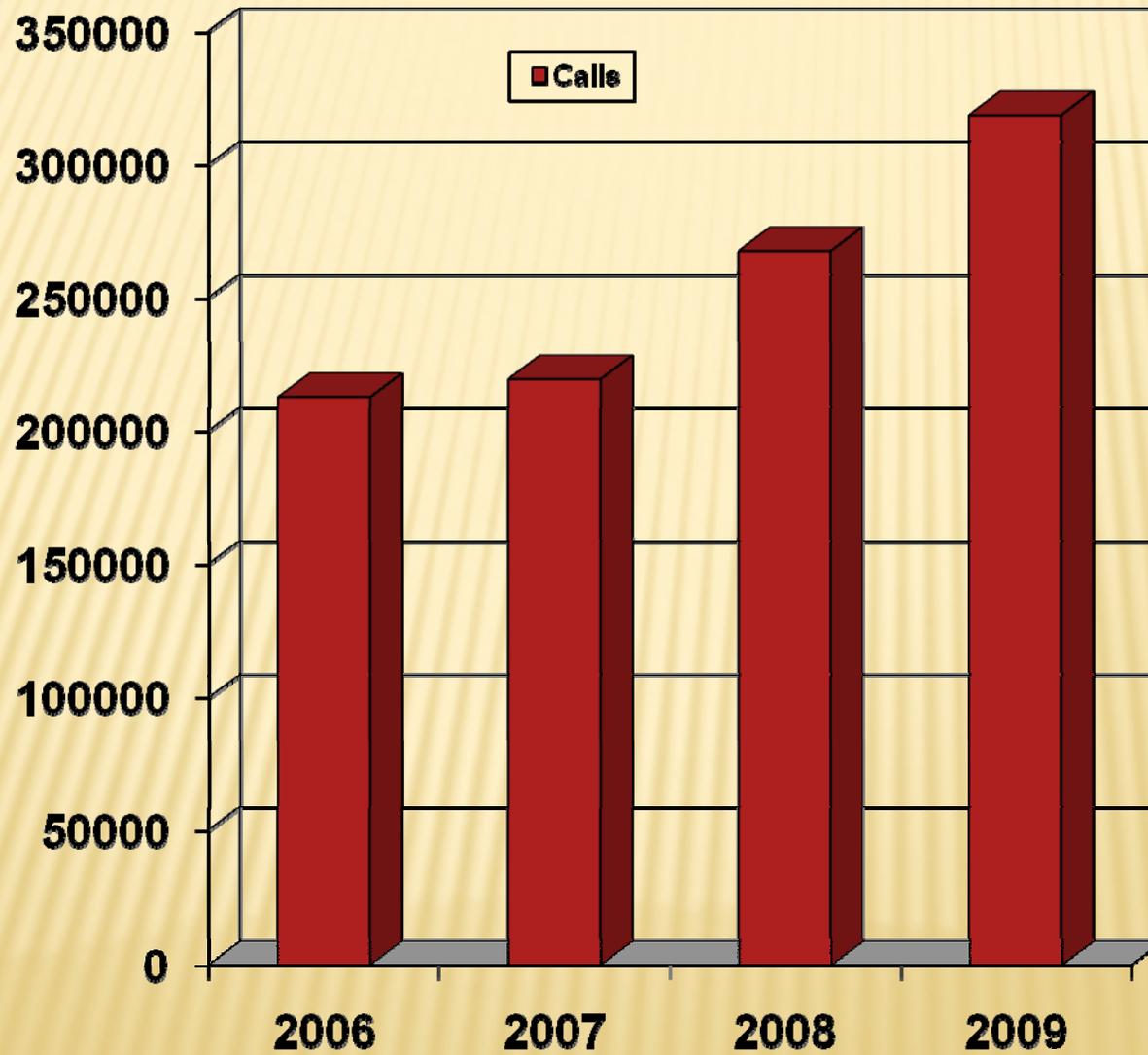
# Licensed Nurses



# Licensed by Exam



# Customer Service Calls



# NURSING SHORTAGE

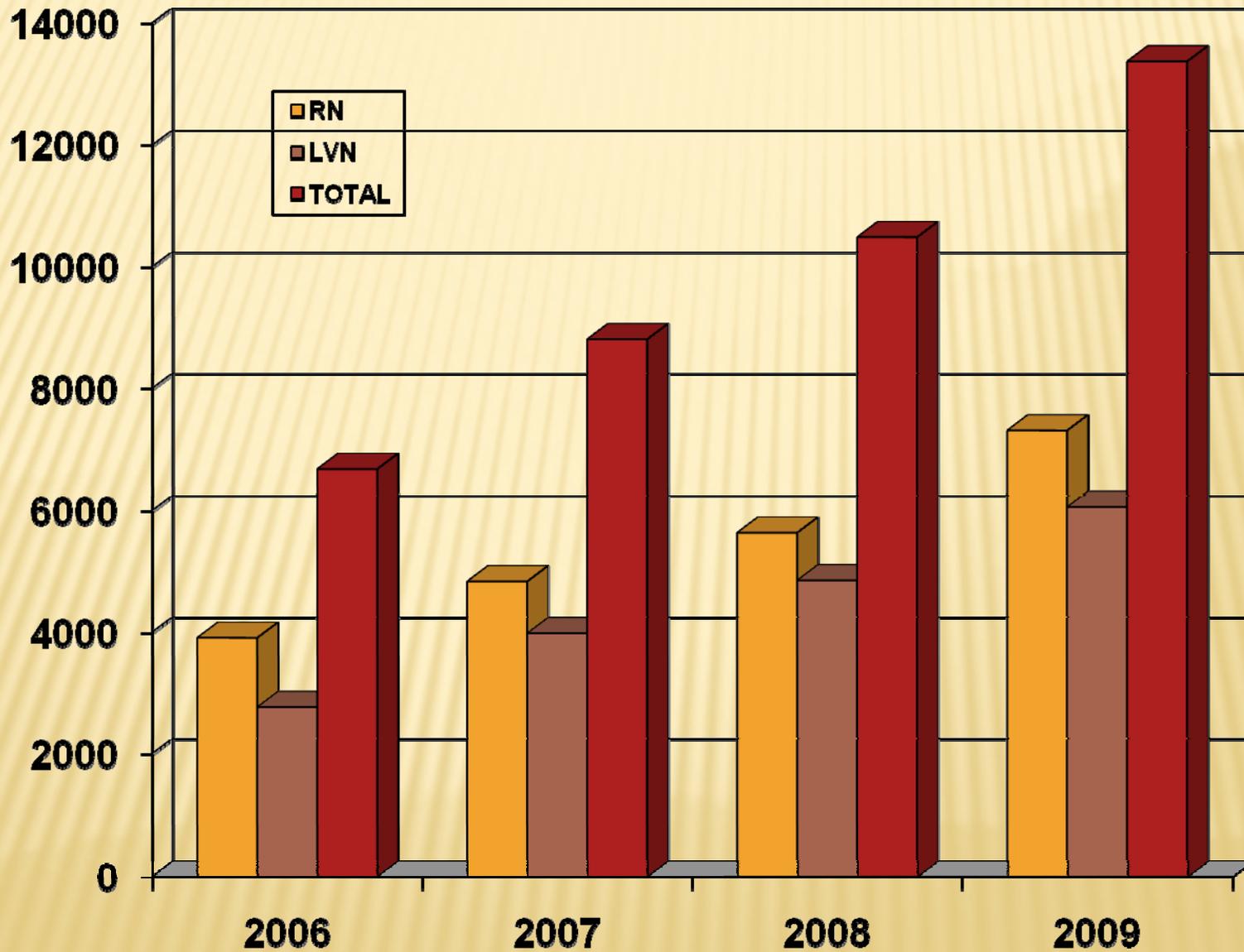
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- ✘ Center for Nursing Workforce Studies Forecasts Need to Double the Production of Graduates by 2012 to 14,593 Per Year.
- ✘ Appropriations Have Had Positive Impact on Production.
- ✘ Team Texas facilitating regionalization of nursing education
- ✘ Interest in proprietary and online nursing education programs continuing to grow

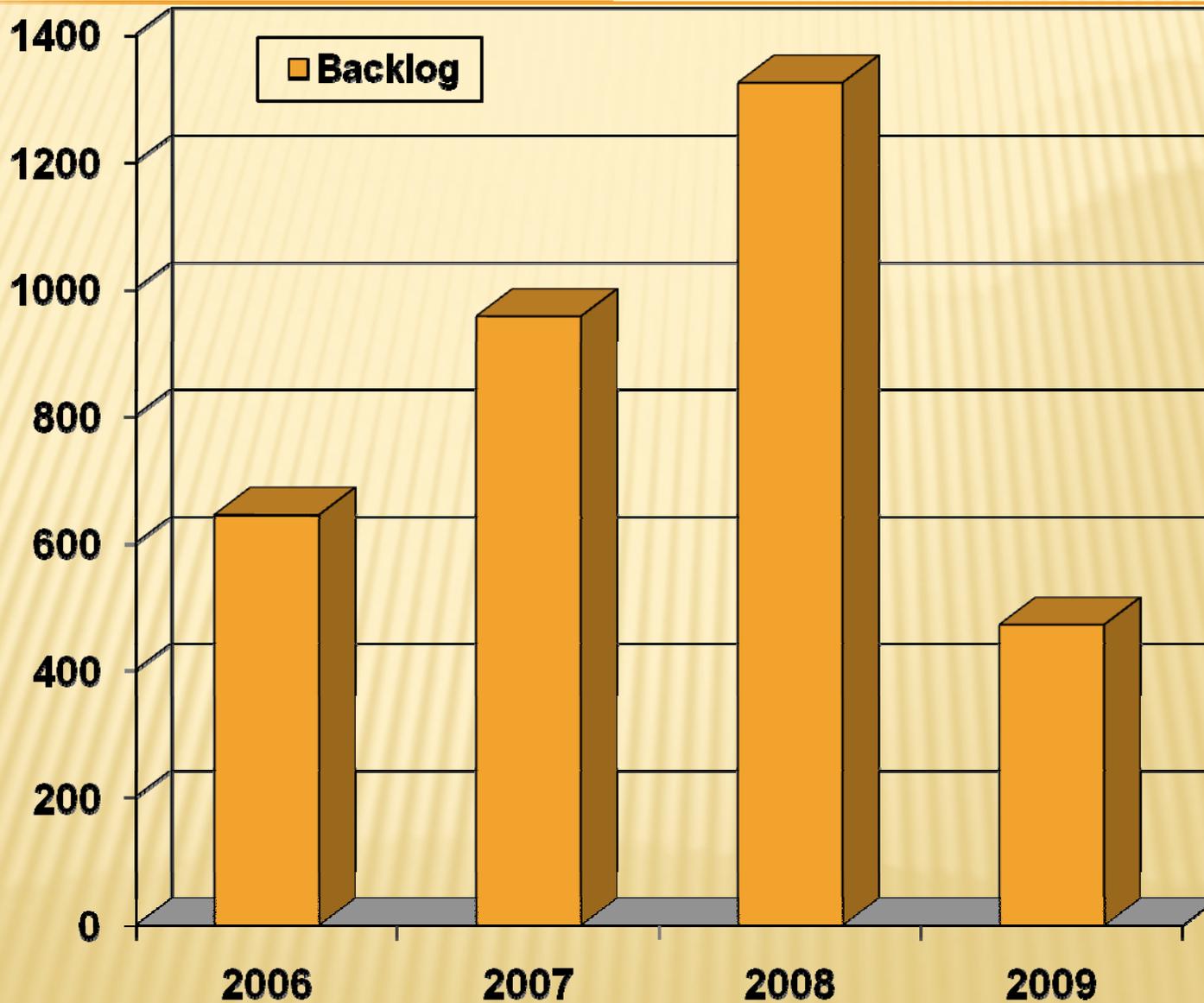
# INTEREST IN NEW NURSING PROGRAMS

- × FY 09
  - +4 new RN programs
  - +4 new LVN program
- × 7 new programs active in the pipeline
- × Staff started new informal meetings with programs interested in developing

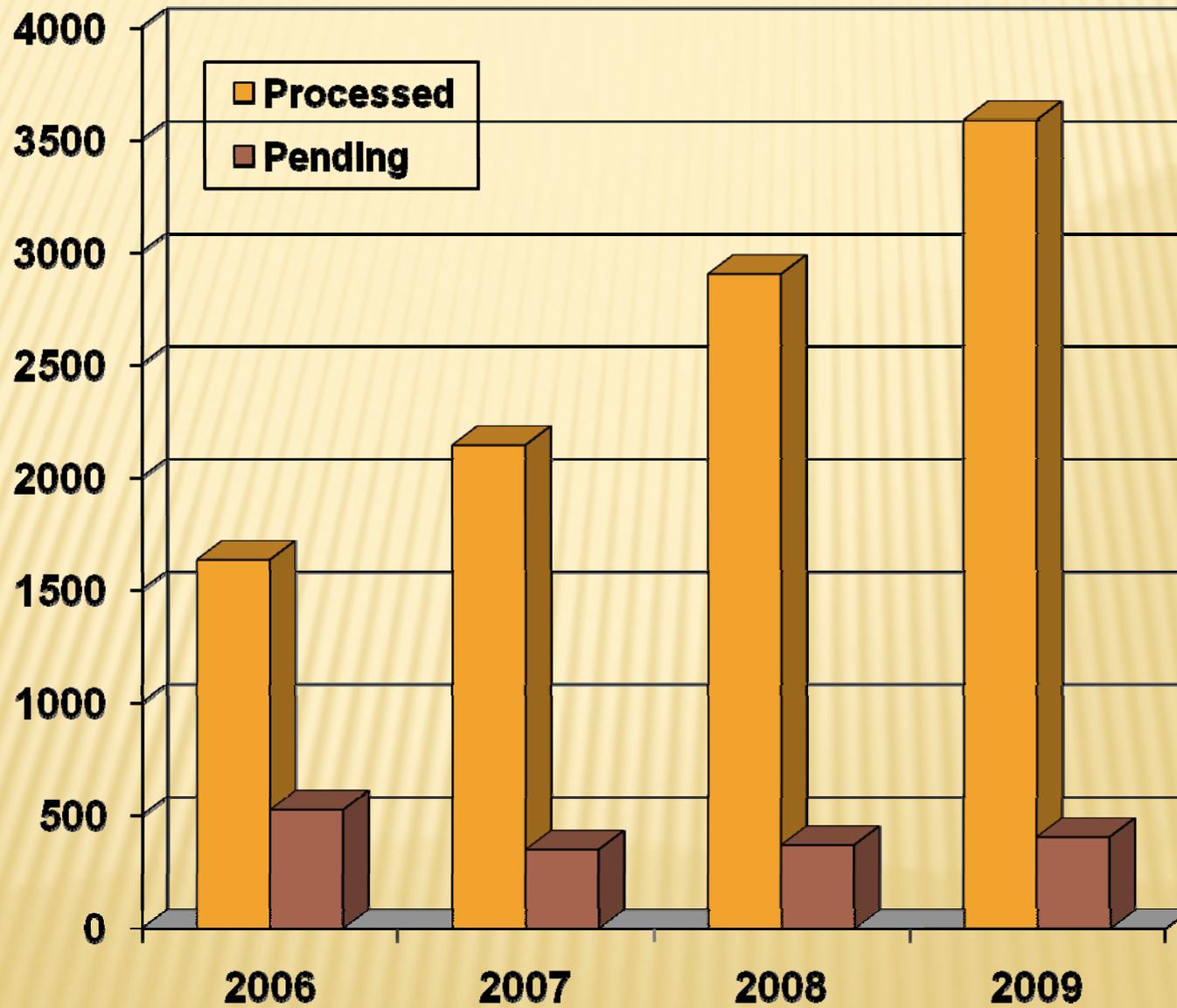
# New Complaints



## Cases Carried Over to Next Year = Backlog



# Eligibility Petitions



# LEGAL WORKLOAD GROWING IN VOLUME AND COMPLEXITY

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## ✘ Issues Impacting Workload

- + Case volume increasing results in Enforcement and Legal workload
- + More Attorney representation and complexity of SOAH hearings require more contested proceedings
- + New Legal and Investigatory staff should improve outcomes

# DEMAND FOR SERVICES REQUIRES IT SOLUTIONS

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- ✘ Accept Affidavit of Graduation Online
- ✘ Allow applicants to track application status online.
- ✘ Current disciplinary orders linked to online verification page
- ✘ Push information to employers via email

# IMPLICATIONS

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- ✘ Nursing Shortage will continue to drive production
- ✘ Customer service demands will continue to rise
- ✘ Nursing Shortage will continue to drive interest in developing new Nursing Programs
- ✘ The Growing Nursing population and the Criminal Background Checks will continue to result in more complaints at least until all audits completed

# IMPLICATIONS

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- ✘ Enforcement Workload---Investigations, Eligibility, Legal will be affected by growing numbers of complaints and the growing complexity of case resolution
- ✘ New Nursing Programs will continue to develop due to the shortage

# THE GOOD NEWS

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- ✘ Unprecedented support for nursing education funding to address nursing shortage
- ✘ Legislative success with new positions AND no increase in revenue required!
- ✘ New space in the Hobby Building to accommodate new staff
- ✘ Legislative success in new enforcement authority
- ✘ Audits show excellent performance
  - + Performance Measures Audit
  - + Comptroller Post-Payment Audit
- ✘ Were able to reward staff for achievement of 85% of our Performance Measures!