

Initiative to Address Backlog

Background: Enforcement and Legal staff have been dealing with an increase in backlog of primarily lower priority cases for years. This is due to the ever increasing number of complaints received per year compounded with the limited number of resources to handle the increase. As of September 1, 2011, Enforcement staff had over 9000 active investigations. Of those, 2227 were over 2 years old.

Purpose: The purpose of the Initiative is to bring the ever increasing backlog to a manageable amount.

Goal: The goal is to have all cases that are 2 years or older as of April 1, 2012 resolved or at the final stages of resolution (i.e Agreed Order pending or Formal Charges filed and set for SOAH).

Recommendations: For information only. No action necessary.

Totals	Cases over 2 years old				Remaining cases for crunch September 1, 2009 through March 31, 2010										
	9/1	10/1	close	11/1	close	12/1	close	1/1	close	2/1	close	3/1	close	3/31	close
Enf. Total	2227	1791		1530		1198		915		716		495			
Crunch cases closed			436		261		332		283		199		221		
Total Crunch cases closed to date			436		697		1029		1312		1511		1732		
Total to Legal												199			

Total remaining minus those in Legal==296 cases